## Meal Plan Terms and Conditions 2023 – 2024 Meal Plans

The University requires students residing in Chestnut Hall to have a mandatory residential meal plan. By signing up for a meal plan, you have confirmed that you reviewed and agree to the meal plan terms and conditions. To choose a mandatory meal plan, residential students should log into <a href="mailto:dining@na.edu">dining@na.edu</a>
Meal plan fees are determined per semester, and any selections made during the fall semester will automatically carry over to the spring. Students who do not plan on having a meal plan for the spring semester must cancel their meal plan selection before the first day of the spring semester. Only commuter and residential students who have terminated their housing agreement before the spring semester are eligible for this option. Students who experience issues with canceling their meal plan must send a written request to <a href="mailto:housing@na.edu">housing@na.edu</a> to assist with a manual meal plan cancelation prior to the first day of the spring semester.

## **Important Information:**

Meal Plan Petition Period: January 16 - January 31 /Spring August 1st-August 21st /Fall

## Cancellations

- a. **Pre-move in cancellations: Full Refund**. Meal plan refunds are not automatic once a student cancels a residential agreement. The students must cancel the meal plan by contacting housing@na.edu
- b. Failure to cancel your selection or notify housing of pending of changes via the meal plan by the deadline day will result in the full charges.
- c. All students who have withdrawn from the University will be required to provide official documentation from the University and submit a Meal Plan Petition and follow the process outlined.
- d. Students granted a meal plan cancellation after the current semester's deadline will be required to pay a \$250 cancellation fee.
- e. Students that are requesting meal plan cancellations for a prior semester must show proof of non-enrollment for that term. Students granted a meal plan cancellation for a prior semester must pay a \$250 cancellation fee.